

# Security & Privacy Policy

## Introduction

Welcome to Flesaty, an innovative financial responsibility app designed to nurture young minds towards a financially savvy future. This Security & Privacy Policy outlines our commitment to safeguarding user information, ensuring a secure and trustworthy environment for all our users.

## Information We Collect

### User Information

We collect essential user information, including:

1. **Account Information:** Usernames, passwords, and other credentials necessary for account creation and authentication.
2. **Profile Information:** Information provided by users to complete their profiles, such as names, ages, and profile pictures.
3. **Transaction Data:** Details of transactions within the app, including rewards, purchases, and transfers.

### Automatically Collected Information

We automatically collect certain information:

1. **Device Information:** Device type, operating system, and unique device identifiers for app optimization and troubleshooting.
2. **Usage Data:** Information about how users interact with the app for analytics and service improvement.

## How We Use Information

We use collected information for:

1. **Service Provision:** To provide users with the full functionality of the app.
2. **Personalization:** To personalize user experience based on preferences and usage patterns.
3. **Communication:** To communicate with users regarding account-related activities, updates, and promotions.

## Security Measures

We implement robust security measures to protect user information:

1. **Encryption:** All data transmission is encrypted to prevent unauthorized access.
2. **Access Controls:** Limited access to user information granted only to authorized personnel.
3. **Regular Audits:** Periodic security audits to identify and address potential vulnerabilities.

## Compliance

Flesaty is committed to compliance with data protection laws and regulations, including those established by the Communications and Information Technology Commission (CITC) in Saudi Arabia. Our practices adhere to the following:

## Data Protection Laws

Flesaty complies with the data protection laws of Saudi Arabia, ensuring the lawful and secure processing of user information. We respect and protect the privacy rights of our users as outlined in Saudi Arabian data protection legislation.

## CITC Regulations

Flesaty operates in accordance with the regulations set by the Communications and Information Technology Commission (CITC). We are committed to meeting the CITC standards for data protection, security, and the responsible handling of user information.

## Incident Response

In the event of a security incident or data breach, Flesaty follows our comprehensive incident response plan. This plan includes procedures to comply with reporting requirements as outlined by CITC regulations and other relevant authorities.

## Your Choices

Users have the right to:

- **Access:** Request access to the personal information we hold about them.
- **Correction:** Request correction of inaccurate or incomplete data.
- **Deletion:** Request the deletion of their personal information.

## Contact Us

If you have any questions or concerns about our Security & Privacy Policy, please contact us at [support@flesaty.com](mailto:support@flesaty.com).

## Changes to this Policy

We may update this Security & Privacy Policy as necessary. Any changes will be reflected in the "Last Updated" date. Users are encouraged to review this policy regularly for updates.